



Our Integrated Managed Care and Population Health Solution

BETTER DATA. BETTER WORKFLOW. BETTER OUTCOMES.



Population Health Analytics

Our robust predictive analytics, powered by Johns Hopkins ACG, identify at-risk populations and manage chronic conditions proactively. Easily generate reports to assess the health status of populations and individuals, allowing for the strategic allocation of resources.



Effective Oversight of Appeals & Grievances

Effortlessly oversee appeals and grievances for authorizations, providers, cases, claims, and more. ACUITYnxt provides comprehensive tracking, timely notifications, auto tasking while ensuring compliance with all regulatory requirements.



Streamlined Managed Care Processes

Our platform integrates managed care processes and analytics into one user-friendly interface. Gain actionable clinical and operational insights at both the individual and population levels with intuitive dashboards. Assess the effectiveness of your clinical programs through outcome measurements. Our unified solution enhances patient care and organizational outcomes by simplifying workflows, reviews, decision-making, and approvals.



CMS, URAC, NCQA Compliant Workflows

Be audit- and accreditation-ready while promoting top-tier clinical practices for better care and outcomes.



Enhanced Team Collaboration & Efficiency

Facilitate seamless teamwork with improved oversight for managers and supervisors, empowering users to perform at their best. Automated processes eliminate redundancies, boosting productivity and efficiency organization-wide.



Comprehensive Care Management

Enhance care delivery by gaining a comprehensive understanding of patient histories and risks. Then collaborate with team members to create personalized care plans that prioritize individual needs and preferences.



Unparalleled Implementation Expertise

We've had 40 years to refine our implementation process to make it as easy and seamless as possible. Our cross-functional teams comprise deep industry knowledge backed by an NPS consistently above 95%.



Reduced IT Costs & Maintenance

Reduce your IT costs by eliminating IT infrastructure, licenses, maintenance and version upgrade.



Trusted, HIPAA-Compliant Cloud Security

We partnered with the nation’s leading cloud-computing provider to ensure the highest security standards. Our platform, hosted by AWS, meets HIPAA, SOC2, and HITRUST compliance and ensures redundancy across available zones. We utilize industry-standard Transport Layer Security (TLS) for data transfer and encryption at rest, and employ NIST-approved ciphers, AES 256 at rest encryption, and Amazon’s S3 service for file storage and retrieval.



Clinician-Designed Screens & User-Friendly Interface

Speed up implementation with pre-built workflow templates and customized screen templates tailored to your organization’s specific/business needs.



Maximize Scalability and Agility

ACUITYnxt autoscaling automatically adjusts to customer demands and reduces capacity as needed, allowing you to focus on your core business objectives and accelerate growth.



Always Up-to-Date

Automatic updates provide access to the latest features and functionality, including continuous performance and security enhancements from AWS ensuring your organizations remains compliant with evolving regulatory requirements.

WHAT OUR CLIENTS SAY

“The entire Chordline team gets a ‘10’ rating from my standpoint. The management, follow-through and commitment from everyone on the Chordline team has far surpassed my expectation.”

– Vice President of Care Management

“ACUITY provides improved systems integration for our organization that has improved our overall care management capabilities. The largest benefit has been the ability to simplify internal processes.”

– Director of Quality Assurance

“The team at Chordline was absolutely fabulous throughout the entire implementation process. We felt totally supported every step of the way.”

– Director of Care Management


“The functionality of the ACUITY system has allowed us to have seamless integration of multiple departmental functions, workflow automation and automated clinical decision support.”

– Director of Utilization, Management and Nurse Informatics



Want to learn more? Contact us today.

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